

What to Do If You Think Someone Has Brought In a Dog That Is Not a Service Dog

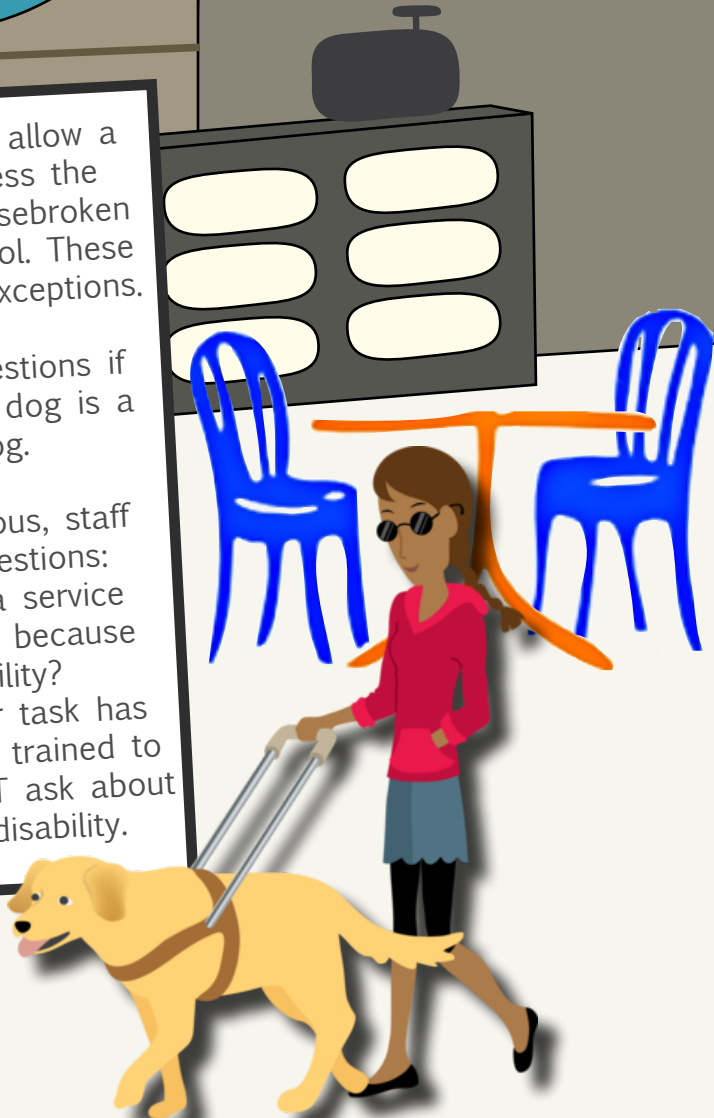
Unless it is clear that the dog is not a service animal, the best practice is to allow the dog to enter with the person.

Treat a person with a miniature horse like a person with a service dog.

Businesses **MUST** allow a service dog unless the animal is not housebroken or is out of control. These are the **ONLY 2** exceptions.

Do **NOT** ask questions if it is obvious the dog is a service dog.

If it is not obvious, staff may ask 2 questions:
1) is the dog a service animal required because of a disability?
2) what work or task has the animal been trained to perform? Do **NOT** ask about the person's disability.



What to Do if You Encounter Discrimination

**If a business refuses
to allow your service animal:**

State that your animal is
a service animal.

Share educational
information with the business.

Advocate for the business to
allow you to be accompanied
by your animal.

Document any problems.

Know the facts. Get educational
info online at: ada.gov and
adata.org



Contact DRT:
800.342.1660
gethelp@disabilityrightstn.org

Contact DOJ:
800.514.0301

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Tennessee Disability Coalition
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